

Welcome to our Caravan Park

Office Hours: 8:00am – 6:00pm
Daylight Savings: 8:00am – 8:00pm



PHILLIP ISLAND

caravan park

EMERGENCY NUMBERS

It is imperative that in the case of an emergency that all guests remain calm and follow the Emergency Evacuation Procedure.

EMERGENCY EVACUATION PROCEDURE

When officially advised that an **EMERGENCY** exists you should:

1. Gather your Family;
2. Turn off gas and power to your site;
3. Secure your valuables;
4. Move to your nearest Emergency Assembly Point. Assembly Points are located at the front and rear of property.
5. Wait for instructions from Emergency Services.

EMERGENCY CONTACT PHONE NUMBERS

Fire Police Ambulance	000
Lifeline	131 114
Poisons Information	131 126
SES	132 500
Nurse On Call	1300 60 60 24

USEFUL NUMBERS

Park Management A/H	0437 885 801
Visitors Information Centre	1300 366 422
Taxi	03 5952 2200
Bus	03 5952 2500



SITE & EVACUATION PLAN





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PARK RULES AND CONDITIONS

- **Alcohol** – May be consumed responsibly and in moderation by adults on your site or in BBQ areas.
- **Amenities** – Children must be accompanied and supervised by a responsible adult at all times. Please observe “closed for cleaning” signs. Use external showers for the washing of beach sand and wetsuits. Time limit in shower cubical is strictly 4 mins.
- **Assembly Areas** – Please familiarise yourself with the Emergency Evacuation Procedures on reverse, and identify your nearest assembly point.
- **Behaviour** – All guests have a right to the peaceful and quiet enjoyment of their site. Excessive noise, unruly behaviour, drunkenness or bad language is not tolerated in our Park. Quiet Time: 10pm-7am.
- **Bikes, Scooters, Skateboards and Rollerblades** – Helmets must be worn at all times. No riding after dark. For Safety reasons battery or powered scooters or motorized kid cars are not to be used within the Park.
- **Boom Gate** – The boom gate is erected for the safety and security of all guests. Please use your boom gate pin for entry and exit. Please do not tail gate through the boom gate after another vehicle. Failure to comply with this may result in damage to your car or our boom gate.
- **Check-out** – Check-out is 10am. Late check out may be arranged before 10am, subject to availability, for a fee.
- **Clothes Lines** – Clothes lines are located by the Laundry and Amenities block. Please do not erect makeshift lines.
- **Dump Point** – Please dispose of black water at the dump point.
- **Fires** – Solid fuel fires including heat beads are not permitted at any time in the park area. Portable gas and electric BBQ's and cook tops are permitted, however they are not to be used on days of total fire ban.
- **Garbage and Recycling** – Bins are located throughout the Park for the disposal of Park garbage. Please assist us by wrapping up non-recyclable garbage prior to disposal.
- **Generators** – The use of generators is not permitted.
- **Liability** – Park Operators & Management are not liable to guests or third parties for any personal injury, loss or damage. The Principal occupant must be over 18 and is responsible for their children's and visitors' actions. Guests must ensure that property and valuables are stored securely at all times.
- **Messages/Mail** – Only emergency messages will be delivered to your site. All other messages & mail is held at the Park Office for your collection.
- **Minors** – Guests under 18 years of age must be under parental supervision at all times. After 9pm, children must confine social activities to a site under the direct supervision of a parent or legal guardian.
- **PETS Allowed Restrictions Apply:** – Available on Sites Only from 1st May to 30th November (Excludes Long weekends and local Special Events)
- **Refunds** – We do not give refunds for early departure, or if you simply change your mind or circumstances, or if you have selected the wrong accommodation for you.
- **Site Occupancy** – Sites and Accommodation are to be left in a clean and tidy manner or a cleaning fee will apply. No Mechanical repairs to be carried out within the Park. Plastic covers, carpets or mats outside tents or caravans are not permitted on any lawn areas.
- **Smoking / Smoke Alarm** – No smoking in any buildings, cabins or communal area. Guests should ensure that they have a working smoke alarm.
- **Speed Limit** – Strictly 5KPH within Park boundaries.
- **Vehicle Parking** – Provision is made for one vehicle per site only. Additional and visitors vehicles can be parked in the visitors' car park or outside the Park.
- **Water Usage** – Water restrictions apply. Use water conservatively. No vehicle washing permitted on site.
- **Visitors** – You are welcome to have visitors from 8am to 10pm. All visitors must register at reception.

Park Management reserves the right:

- To relocate or cancel any reservation at any time;
- To remove, without notice, any person(s) who contravene these and other park regulations and/or behave in an offensive or disorderly manner that affects the well-being of the Park and its Users. This may result in charges to the site user. Park Management takes no responsibility, for any loss or damage to property or person.
- Property left at the park and not claimed within 14 days will be disposed of.